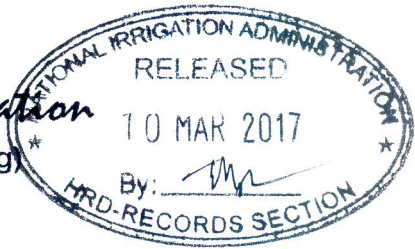


Republikang Pilipinas
National Irrigation Administration
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Lungsod ng Quezon



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MC No. 21 s. 2017

MEMORANDUM CIRCULAR

**TO : THE DEPUTY ADMINISTRATORS, DEPARTMENT/REGIONAL
PROJECT/OPERATIONS MANAGERS, DIVISION MANAGERS
AND ALL OTHERS CONCERNED**

**SUBJECT : UPDATED FRONTLINE SERVICES REQUIREMENTS AND
PROCEDURES OFFERED BY NIA (CITIZENS' CHARTER)**

Attached for your guidance and reference, is the approved updated Frontline Services Requirements and Procedures offered by NIA.

Relative to this, all concerned offices are hereby directed to conduct orientation/information dissemination to all NIA Staff, IAs, Farmers, LGUs and other stakeholders for their awareness of the services that the agency provides to its clients and general public. Further, you are advised to post the said charter in your respective offices and websites.

Please be guided accordingly.

ESTRELLA E. ICASIANO
OIC, Administrator/
Deputy Administrator for Administrative
And Finance Sector

Date: MARCH, 9 2017

